



Identifying, Building and Scaling Market Leading Online Companies

Kinnevik Capital Markets Day 2014

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INTRODUCTION

PRESENTING TEAM



Oliver Samwer
Founder

- Co-founded Alando.de (exit to ebay), Jamba! (exit to VeriSign) and CityDeal (merged with Groupon and later IPO)
- MBA from WHU



Alexander Kudlich
Managing Director

- Previously with Axel Springer AG
- Master in Finance from University of St. Gallen (HSG), MA in Philosophy from UCL and MBA from ESMT



Peter Kimpel
CFO

- Previously Managing Director and Partner at Goldman Sachs International
- MBA from WHU



Christian Hardenberg
CTO

- Previously with BCG and Metaversum
- Master in Business Administration and Electrical Engineering from Technical University of Berlin



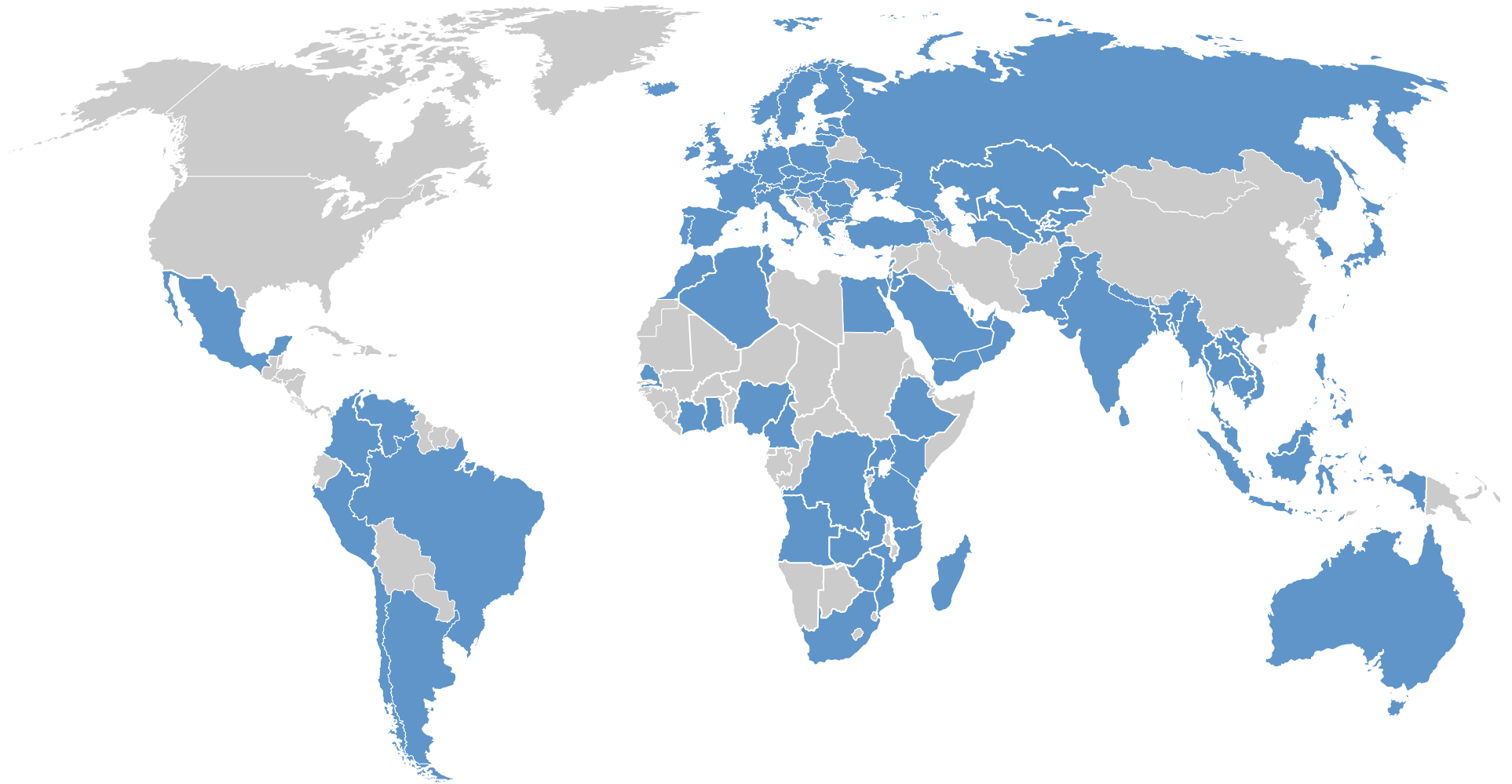
Dr. Johannes Bruder
CPO

- Previously with Google
- PhD in Economics from University of Hamburg and Master in Economics from University of St. Andrews



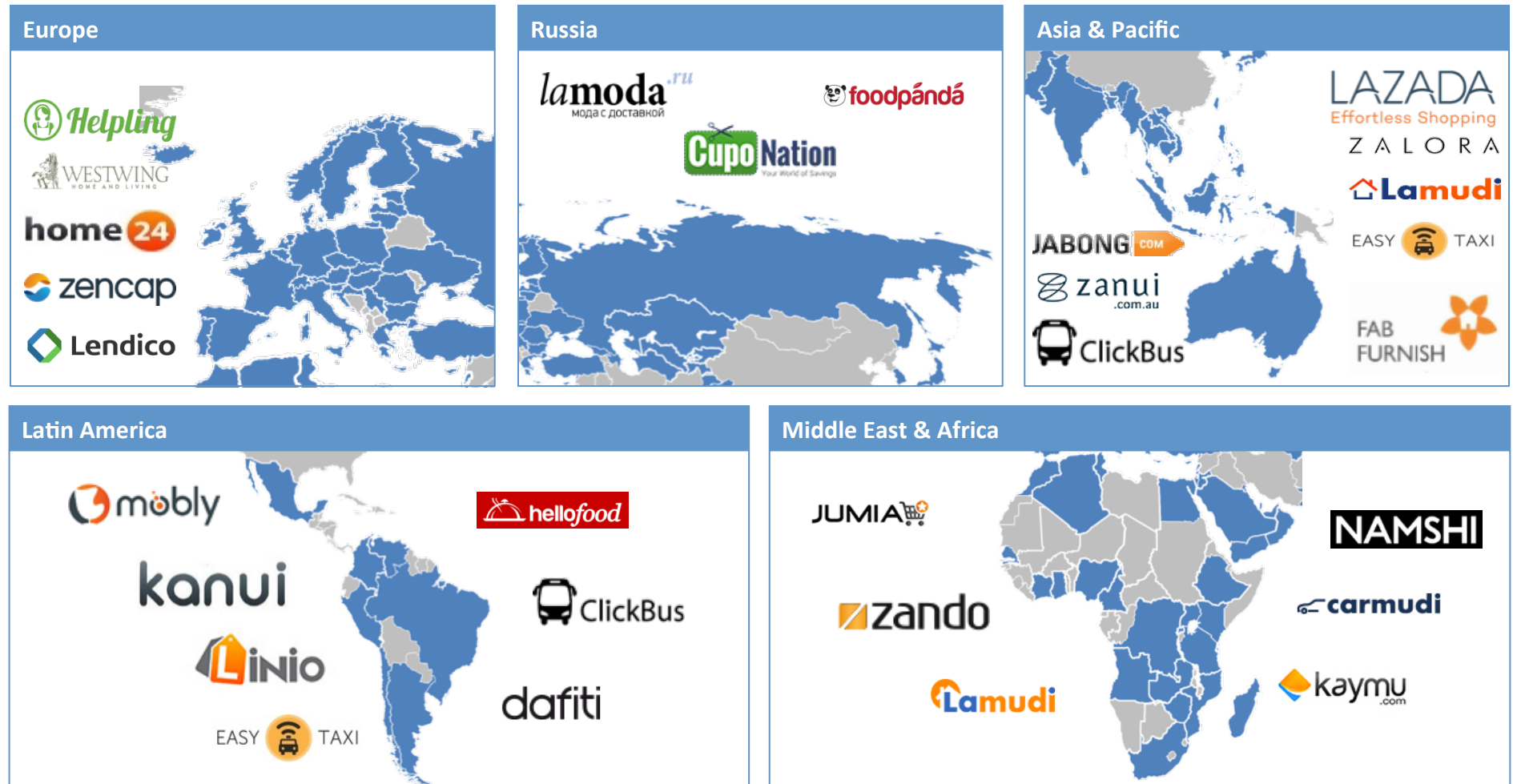
TO CREATE THE
WORLD'S LARGEST
INTERNET PLATFORM
OUTSIDE OF CHINA
AND THE US

ROCKETS GLOBAL REACH AT A GLANCE



Rocket Ventures are active in more than 100 countries

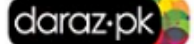
WE FOCUS ON FIVE KEY REGIONS...



Note: Above venture maps are not comprehensive

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... AND THREE KEY SECTORS

eCommerce	Marketplaces	Financial Technology
                      	          	   
...	...	...

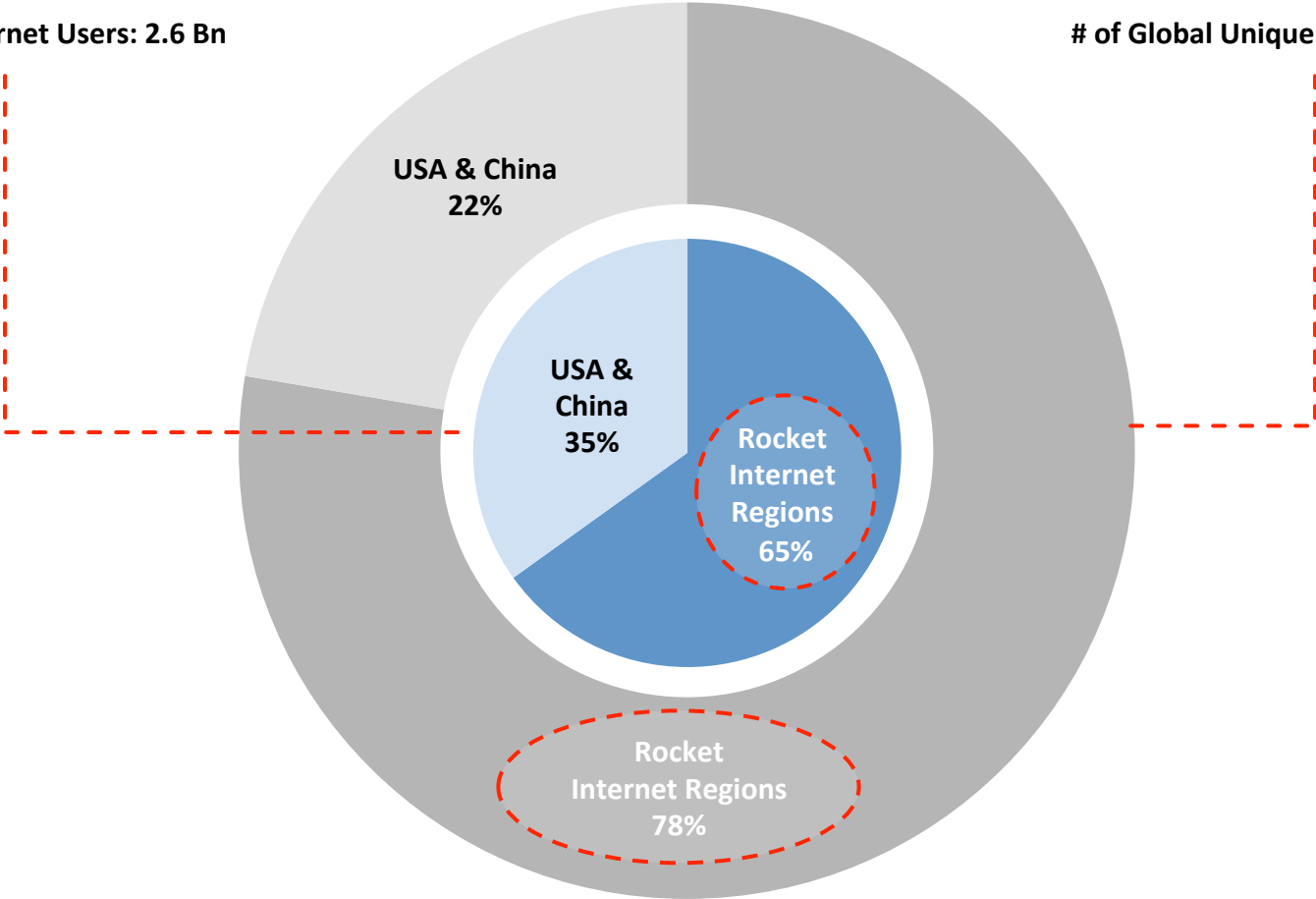
Note: Above venture list is not comprehensive.

STRICTLY CONFIDENTIAL

OUR GLOBAL REACH COVERS THE LARGEST INTERNET AND MOBILE AUDIENCE

of Global Internet Users: 2.6 Bn

of Global Unique Mobile Users: 4.5 Bn

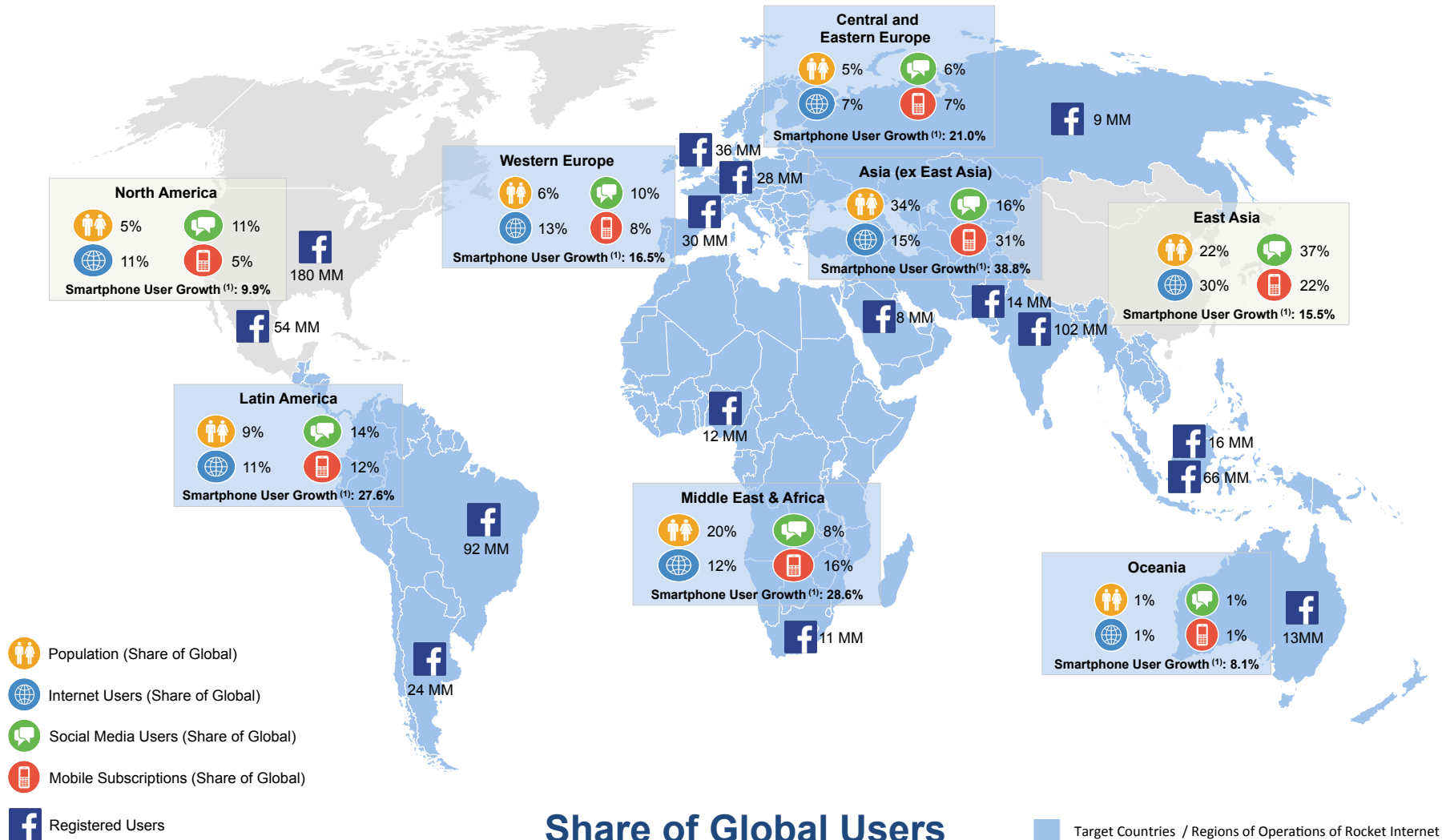


ROCKET'S LOCAL FOOTPRINT INCLUDES 9 OF FACEBOOK'S TOP 10 USER CITIES

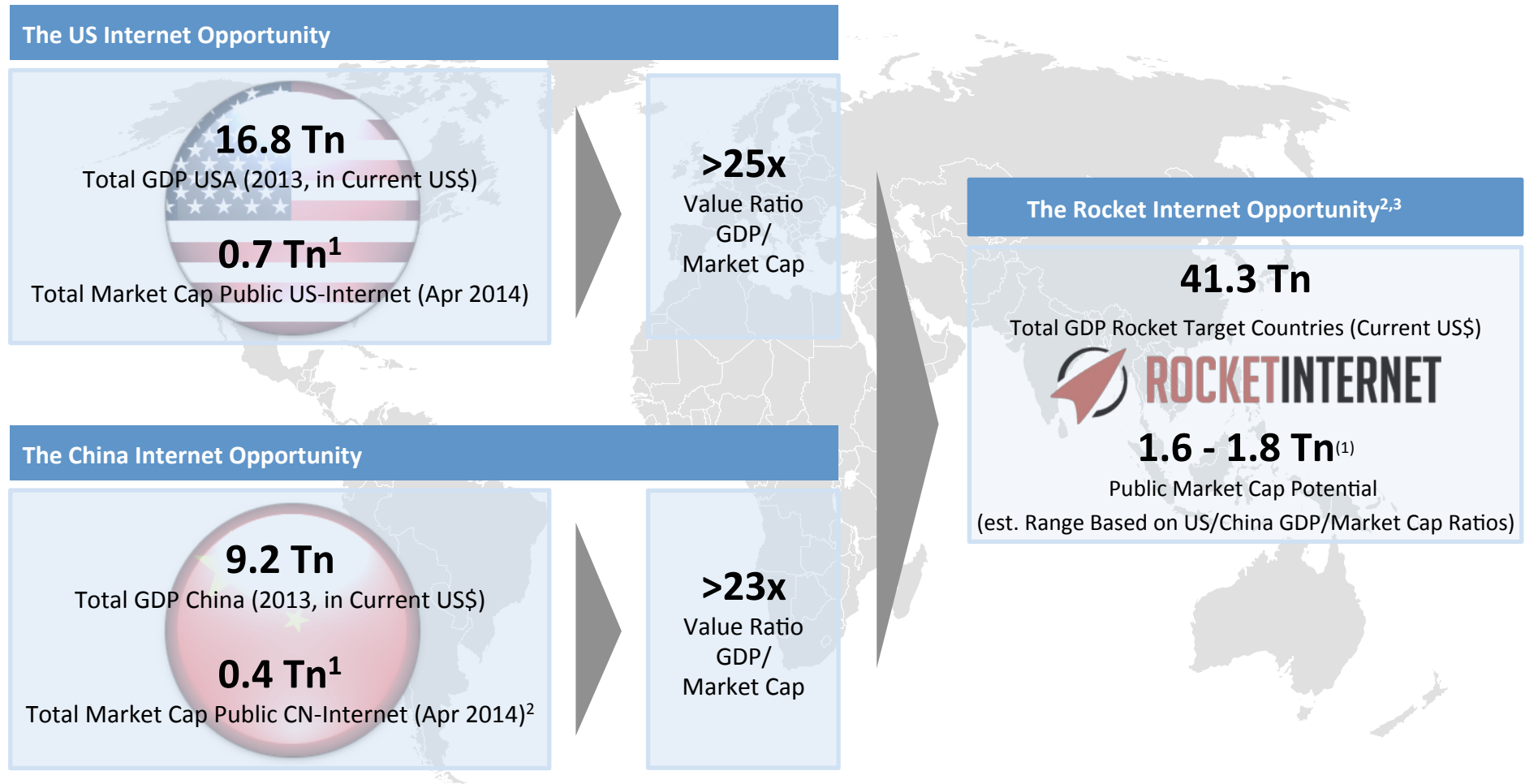
Via Smartphones People Are Able to Access Facebook Everywhere in the World - Top 10 Cities on Facebook

#	City	Country	Active Proven Winners		Users (MM)
1.	Bangkok	Thailand		Z A L O R A	8.7
2.	Jakarta	Indonesia		Z A L O R A	7.4
3.	Istanbul	Turkey			7.0
4.	London	United Kingdom			6.1
5.	Bogota	Colombia			6.1
6.	Sao Paulo	Brazil			5.7
7.	Mexico City	Mexico			4.3
8.	Santiago	Chile			4.1
9.	Mumbai	India			3.7
10.	Buenos Aires	Argentina			3.5

ROCKET REACHES THE FASTEST GROWING GLOBAL MARKETS



ROCKET INTERNET'S MACRO-ECONOMIC MARKET OPPORTUNITY



Source: Capital IQ (Market Cap Stats), Intl. Monetary Fund (GDP Stats)

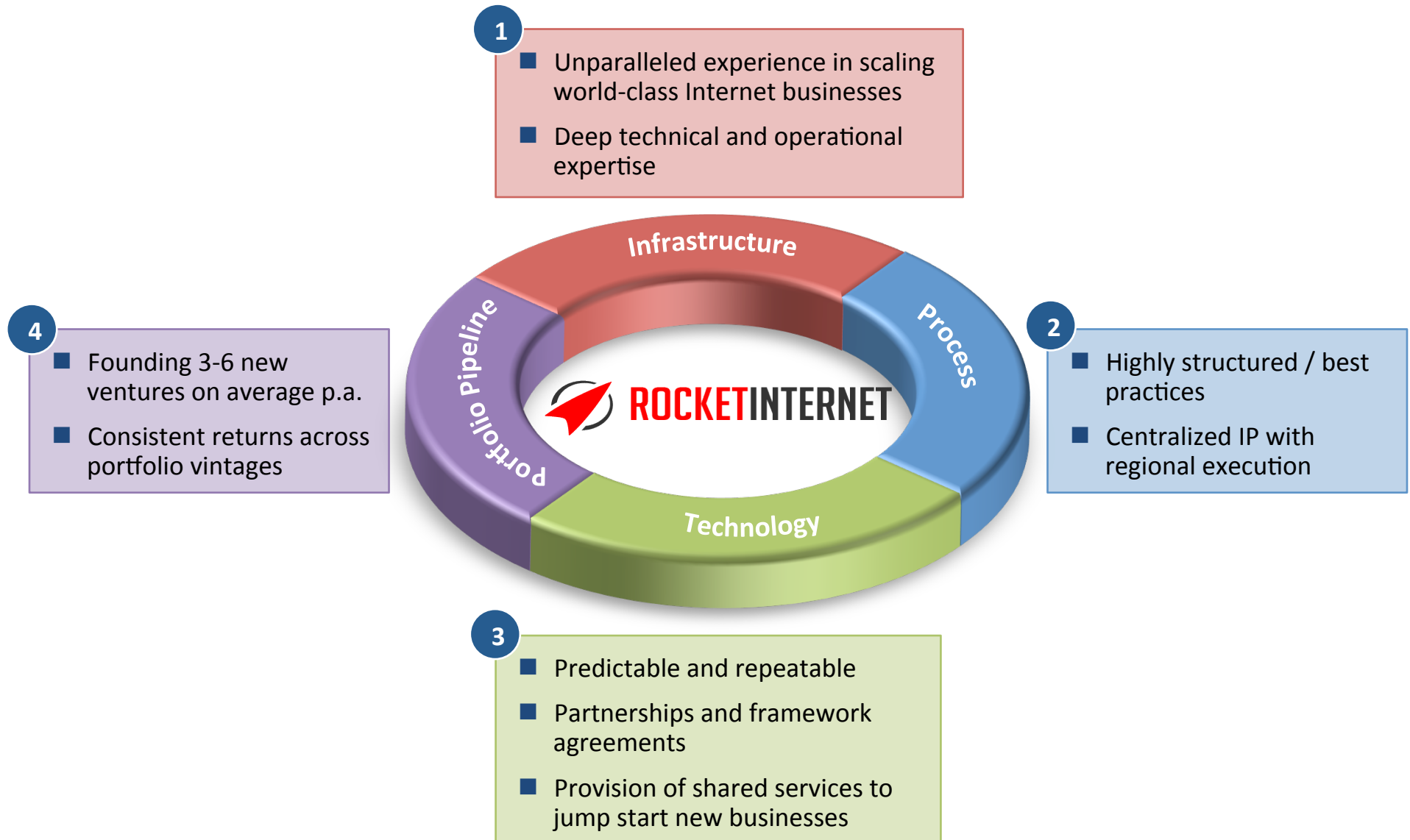
¹ Based on Internet market cap Capital IQ data April 26th, 2014 (adjusted for non-US proportion of revenues assuming proportionate contribution to market cap)

² Including rumoured valuation of Alibaba of ca. \$153 Bn as per Bloomberg

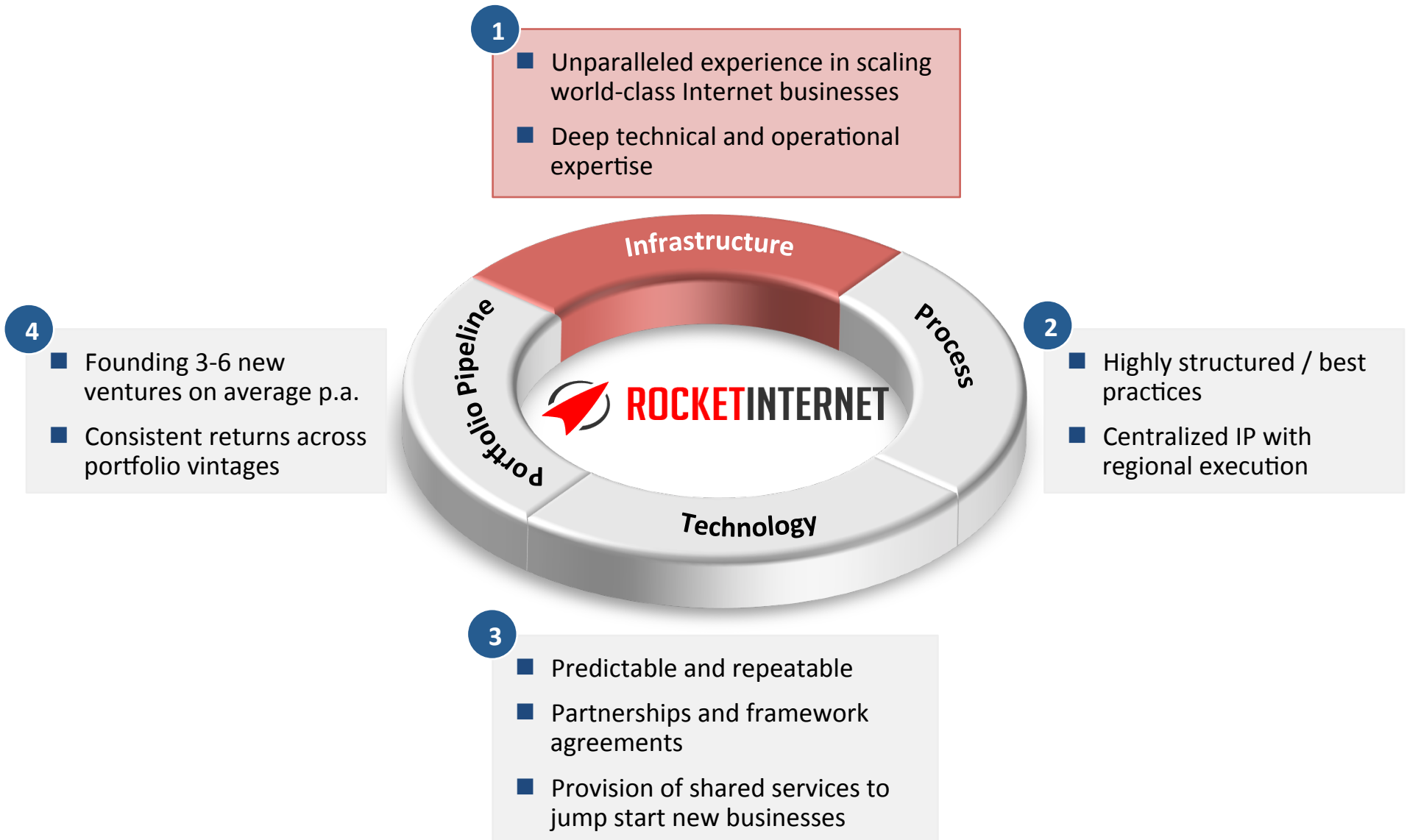
³ Based on Rocket Internet Target Countries

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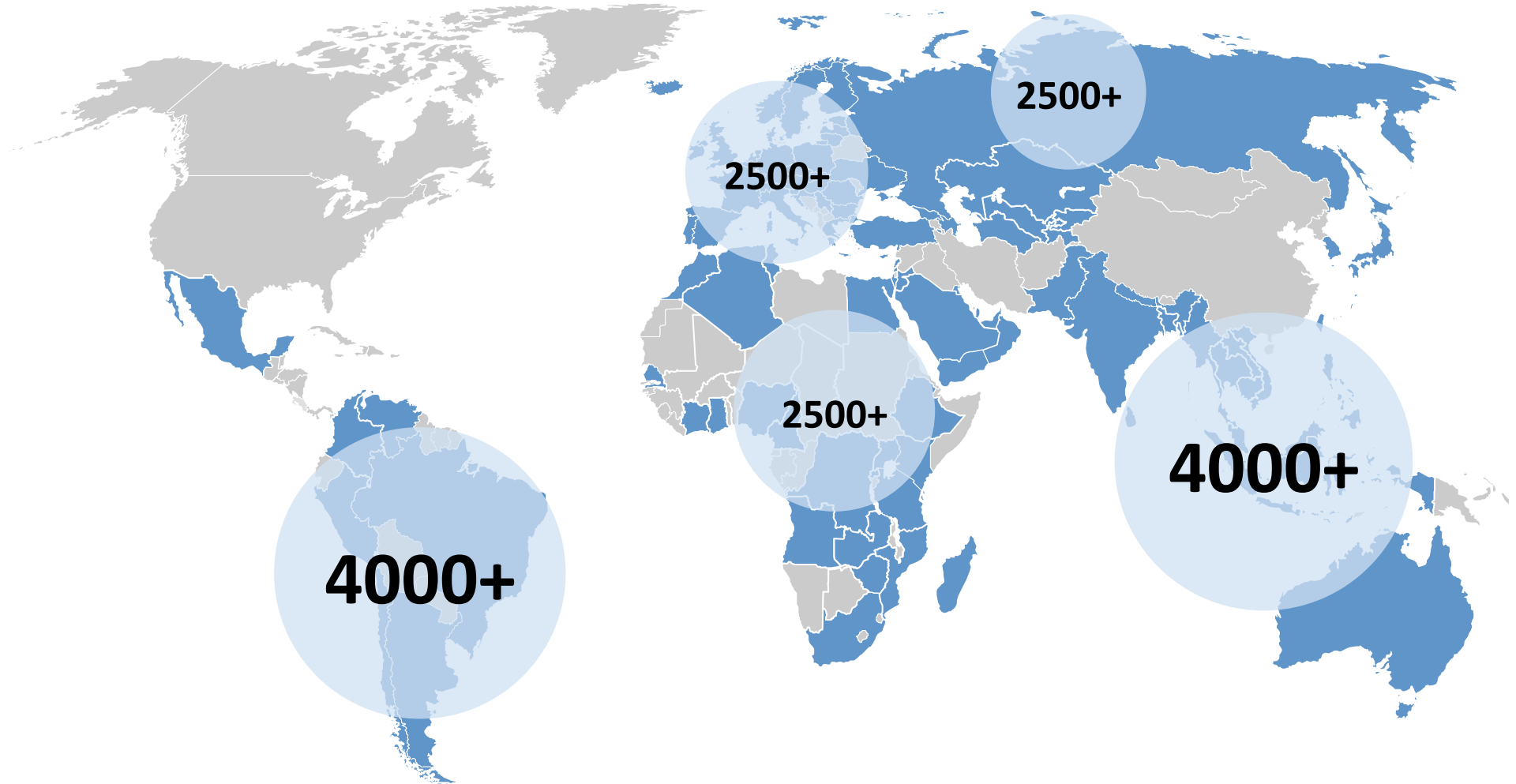
HOW WE IDENTIFY, BUILD & SCALE MARKET LEADING INTERNET BUSINESSES



OUR INFRASTRUCTURE



WE HAVE MORE THAN 15.000 PEOPLE ON THE GROUND



ROCKET'S TEAM

FUNCTIONAL EXPERTS, REGIONAL LEADERS & ENTREPRENEURS



Rocket Internet's organization consists of three parts: Our people are organized around the portfolio of companies, the regions and the core functions

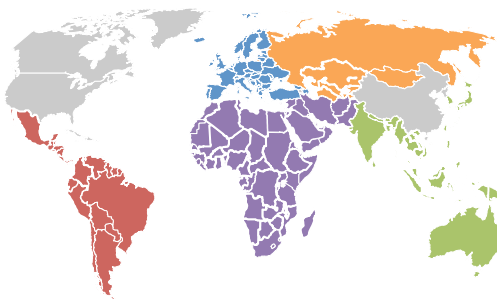


Functional Experts



Tech	Marketing	Product
CRM	BI	Biz Dev
Operations	Finance	PR
HR	Legal	Security

Regional Leaders



Entrepreneurs



eCommerce

home 24

dafiti

WESTWING

lamoda.ru
мода с доставкой

JUMIA

LAZADA

JABONG.COM

NAMSHI

Market-places

foodpanda

EASY TAXI

carmudi

ClickBus

kaymu.com

Lamudi

Helping

OVAGO.COM

Financial Technology

Lendico

zencap

PAYMILL

payleven

ROCKET'S TEAM OF FUNCTIONAL EXPERTS OFFERS UNPARALLELED EXPERTISE AND HANDS-ON EXPERIENCE IN COMPANY BUILDING - EXAMPLES



Felix Haberland
Tech
Tech leadership for 10+ Rocket ventures

Arthur Gerigk
Marketing
337.000.000+ keywords in search engine advertising

Ronny Rentner
Tech
Launched 50+ Rocket eCom web shops in 30+ countries

Jacob Bro
Product
Design of 50+ Rocket web and mobile apps

Tech	Marketing	Product
CRM	BI	Biz Dev
Ops	Finance	PR
HR	Legal	Security

Christian Hardenberg
Tech
Leads global community of 40+ Rocket CTOs

Patrick Fink
BI
Developed 20+ custom Data Warehouse solutions

Gian-Luca Varisco
Security
Defended Rocket ventures against 20+ security attacks

Ferdinand Kalm
Operations
Deployed Rocket's logistics platform at 30+ ventures

OUR REGIONAL LEADERSHIP TEAMS HAVE LAUNCHED COMPANIES ACROSS >100 COUNTRIES



Europe & Russia



Alexander Kudlich
Co-CEO Europe & Russia
Zanox
Axel Springer
University of St. Gallen



Dr. J. Bruder
Co-CEO Europe & Russia
Google
University of Hamburg
University of St. Andrews

Asia Pacific



Kiren Tanna
Co-CEO Asia
McKinsey
Indian Institute of Management



Koen Thijssen
Co-CEO Pacific
Deutsche Bank
Lehman Brothers
London School of Economics



Heavent Malhotra
Co-CEO India
McKinsey
IIM Ahmedabad
IIT Delhi

Latin America



Rodrigo Sampaio
Co-CEO Latin America
Novo Nordisk
McKinsey
Harvard Business School



Eduardo Goes
Co-CEO Latin America
Novo Nordisk
Stratus PE
Stanford University



Sacha Poignonnet
Co-CEO Africa
McKinsey
A. Andersen
EDHEC Business School



Jeremy Hodara
Co-CEO Africa
McKinsey
HEC Business School



Dr. Eyad Alkassar
Co-CEO Middle East
Rocket Internet
Saarland University

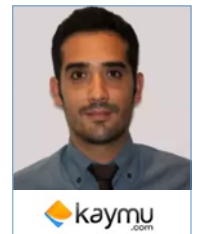
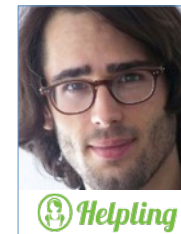
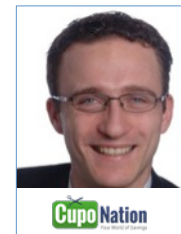
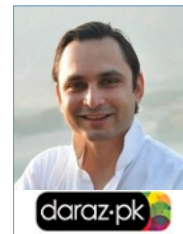
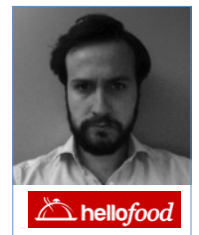
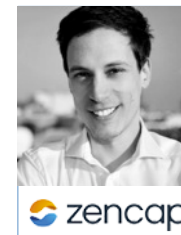
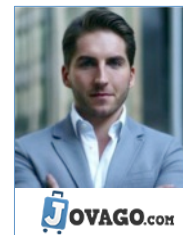
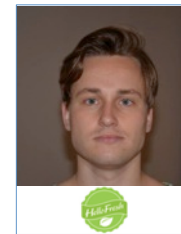
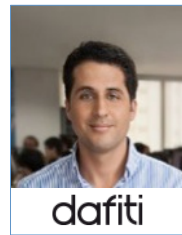
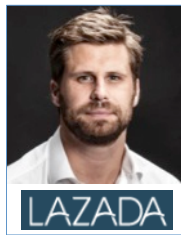


Husain Mishergi
Co-CEO Middle East
Yemeksepeti
Google
University of California/Berkeley

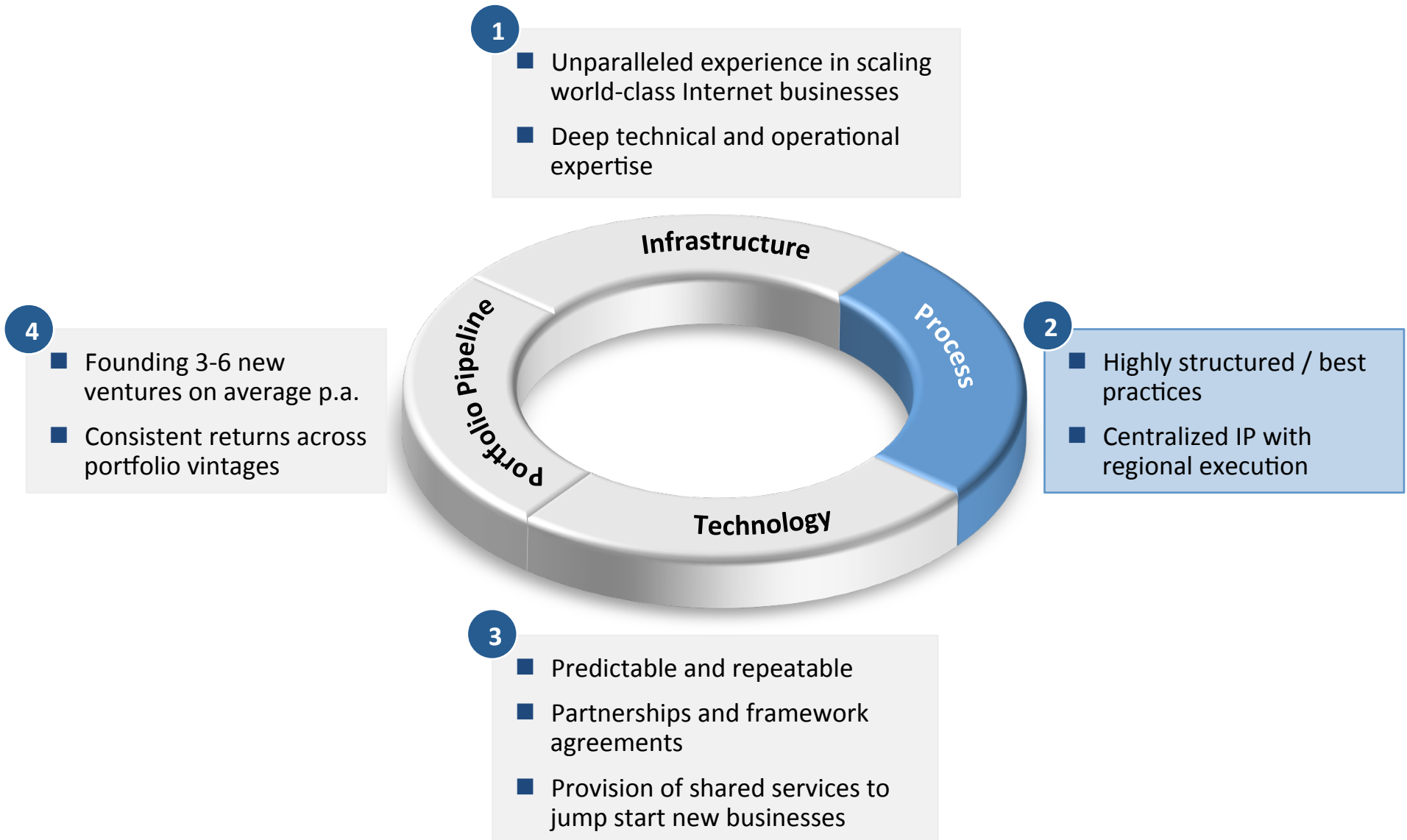
Middle East & Africa



MEET SOME OF THE CO-FOUNDERS WHO LEAD OUR VENTURES TO SUCCESS



OUR UNIQUE EXECUTION PROCESSES



ROCKET INTERNET'S COMPANY BUILDING PROCESS MITIGATES FOUR KEY RISKS IN VENTURE BUILDING

Process



Creating value while mitigating 4 key risks across the fastest growing markets in the world

1 Business Model

Clear criteria in selecting business models

- Significant market**
 - Min. \$1B market size and \$100M revenue potential
- Proven replicable business model**
 - Successful role-model to avoid risk of customer acceptance
- Window of opportunity**
 - Low competition in targeted markets

2 Team

High quality management teams from first class backgrounds



3 Financing

\$2B+ in total funding through close partnerships with...



4 Execution

We build companies, grow & optimize them along their lifecycle and implement proprietary technologies

- Building companies**
 - Company set-up
 - Centralized core functions
 - Regional entrepreneurs
- Optimization & Benchmarking**
 - Data driven, high-resolution continuous monitoring & benchmarking
 - Health checks & best practice sharing
- Implementing proprietary technologies**
 - eCommerce Platform
 - Marketplace Platform
 - Fin Tech Platform



EARLY DAYS OF EXECUTION: FROM IDEA TO GLOBAL ROLLOUT

Structured Selection Process

Identification of suitable models by central scouting team and regional satellites

Discussion based on initial assessment of model

In case of positive conclusion, more detailed analysis incl. competitive landscape by relevant region

Identification of test country and development of pilot if sentiment still predominately positive

Post successful 2-3 months test period, global roll-out

Rocket Employs a Low Risk Investment Approach Through Diligent Selection of Business Model, Target Market and Management Team

HOW DO WE INTERNATIONALIZE COMPANIES?

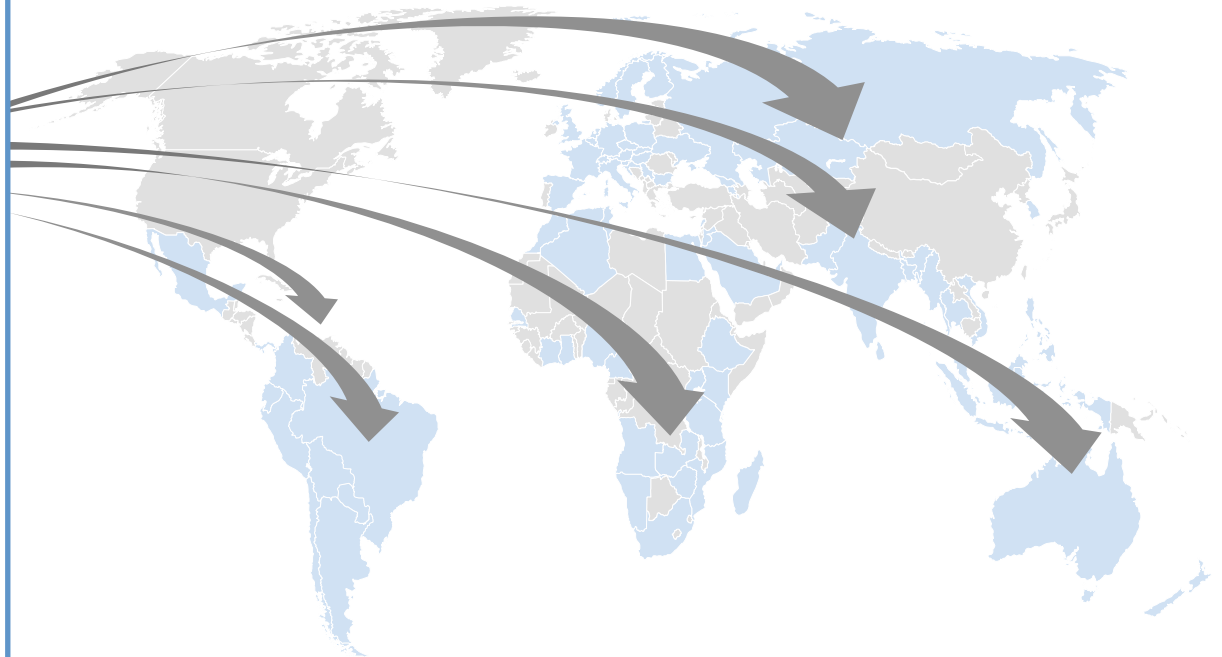
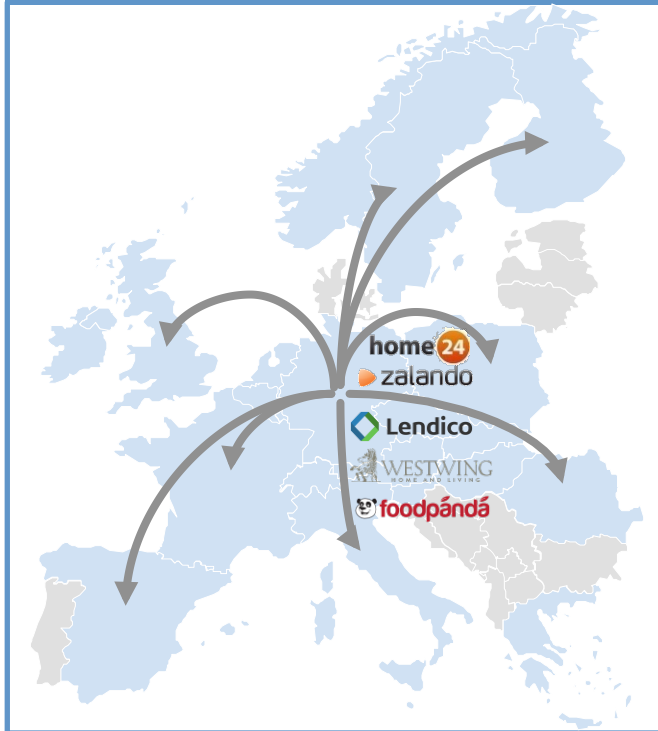
PROVE – TRANSFER – GROW

Process



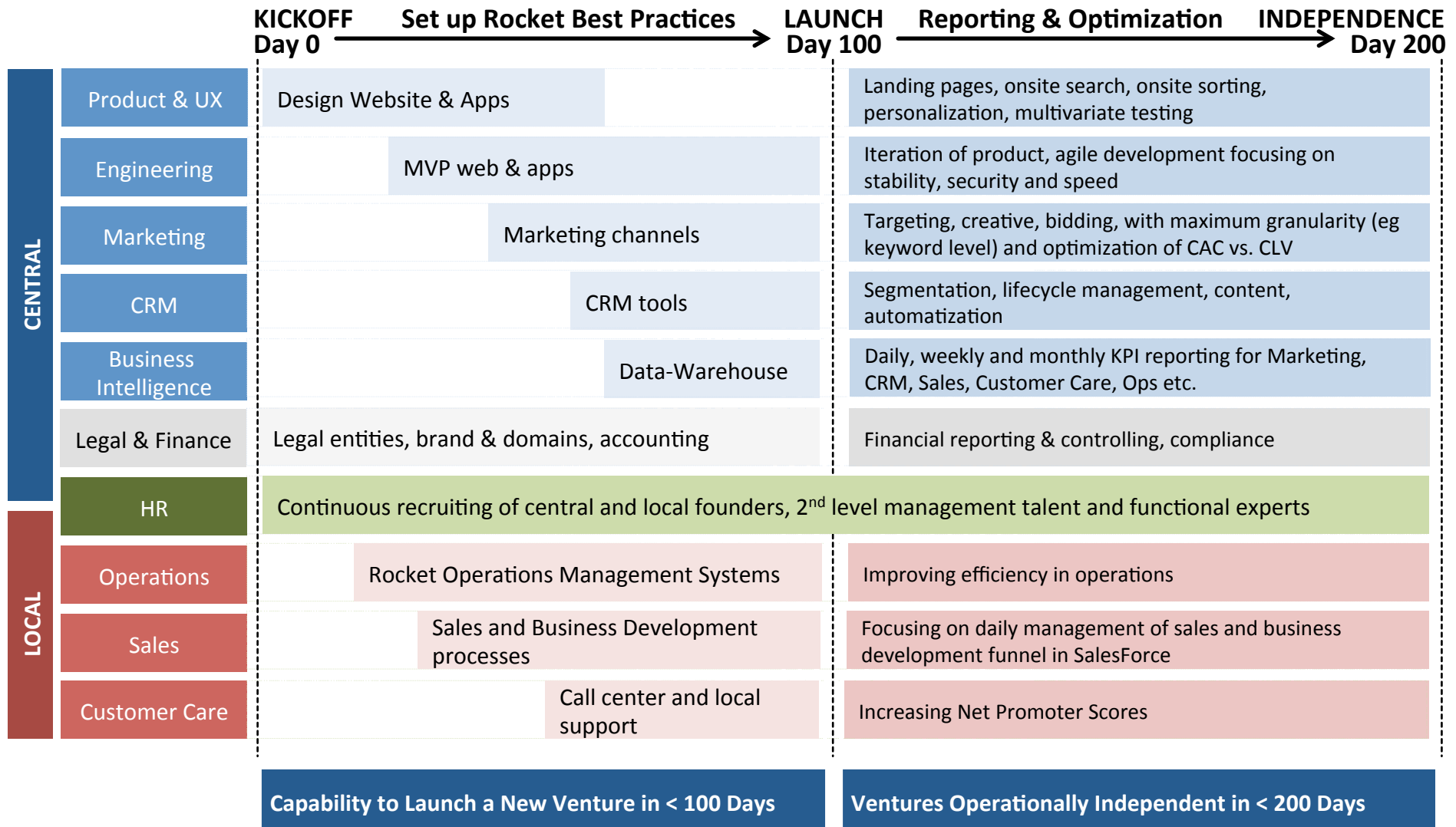
PROVE Concept and Model in Europe

TRANSFER to Underserved, High-Growth Emerging Markets
and GROW as Fast as Possible to Become Market Leader



Successful Expansion and Execution Speed Backed by Regional Strength and Functional Expertise of the  ROCKETINTERNET Platform

COMPANY BUILDING AT ROCKET FOLLOWS A HIGHLY STANDARDIZED PROCESS, UNLOCKING LEARNING CURVE ADVANTAGES AND SYNERGIES ACROSS THE PORTFOLIO



ROCKET VENTURES START FROM DAY ONE WITH HIGH-RESOLUTION REPORTING ACROSS ALL BUSINESS FUNCTIONS, FACILITATING SYSTEMATIC OPTIMIZATION

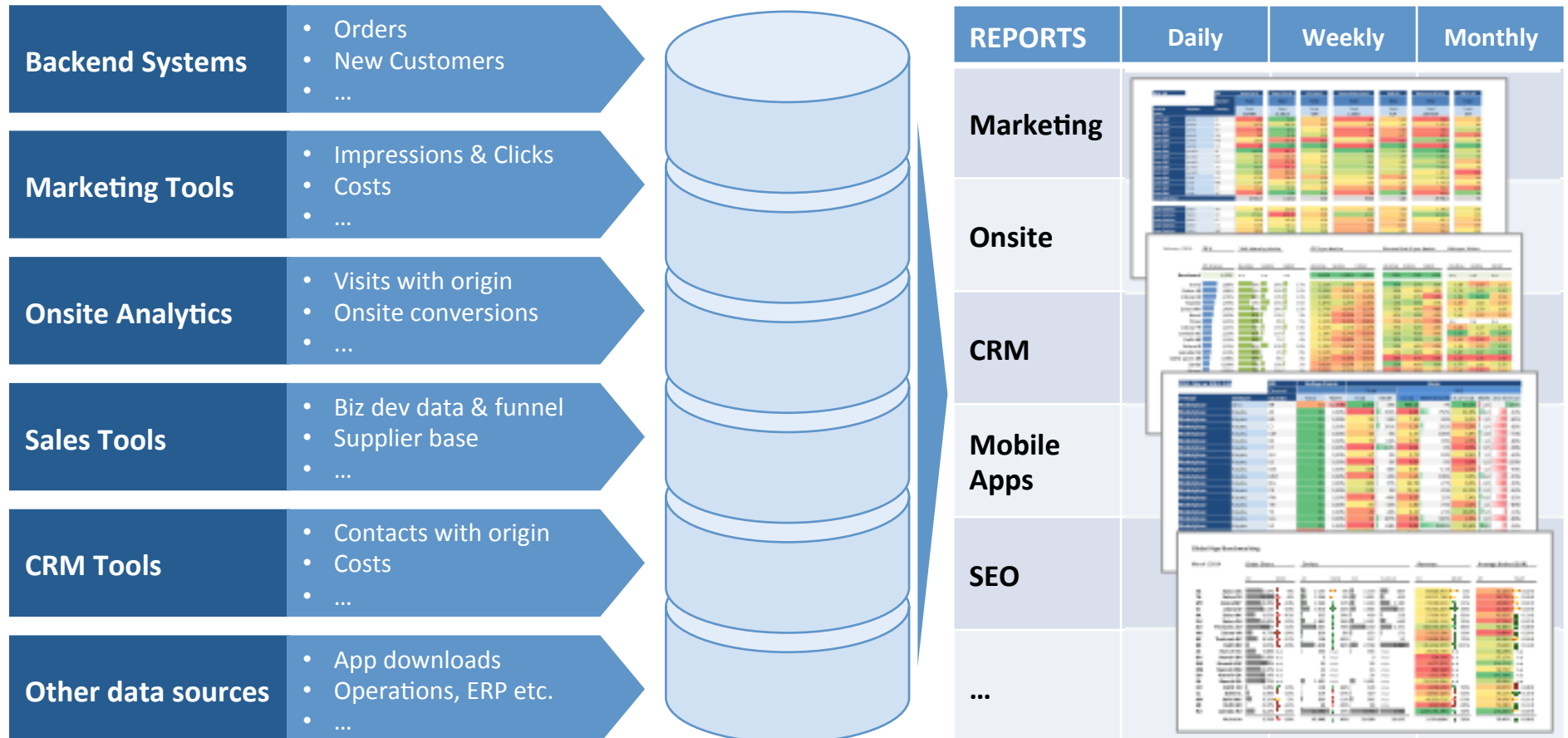
Process



Reporting Input: Key Metrics
pulled automatically from venture and third party systems

Data Warehouse
for each Venture

Output: Automated KPI Reporting
and benchmarking across all ventures and functions



EXAMPLES FOR DATA-DRIVEN OPTIMIZATION (1/2)

ONLINE MARKETING



Problem (March 2014)

- Increase of customer acquisition cost (CAC) in Search Engine Marketing (SEM) channel by ~20% relative to February
- Cause: Venture increased investment into SEM

SEM Feb to Mar (Feb indexed to 100)			
Cost	Feb	Mar	MoM
Country A	100	113	13%
Country B	100	164	64%
Country C	100	162	62%
Country D	100	170	70%
Revenue	Feb	Mar	MoM
Country A	100	182	82%
Country B	100	168	68%
Country C	100	178	78%
Country D	100	108	8%
CAC	Feb	Mar	MoM
Country A	100	106	6%
Country B	100	101	1%
Country C	100	144	44%
Country D	100	147	47%

COST

REV

CAC

Solution

- **Efficiency Attack:** Rocket supported venture to optimize efficiency with 3 key measures

Rocket Search Engine Marketing expert on the ground at venture from beginning of April



Restructuring of SEM to focus more on specific search queries (eg "shoes" -> "red Nike sneakers")



Roll out of Rocket tool ("Romeo") that automatically optimizes targeting for Search Engine Marketing



Impact (April 2014)

- Efficiency increased significantly: CAC on avg. -20%, while revenue was increased and cost were decreased
- Overall ~100% more revenue while returning to higher initial efficiency from February

SEM Mar to Apr (Feb indexed to 100)			
Cost	Mar	Apr	MoM
Country A	113	97	-14%
Country B	164	153	-6%
Country C	162	162	0%
Country D	170	121	-29%
Revenue	Mar	Apr	MoM
Country A	182	188	3%
Country B	168	170	1%
Country C	178	235	32%
Country D	108	94	-13%
CAC	Mar	Apr	MoM
Country A	106	82	-22%
Country B	101	94	-8%
Country C	144	110	-23%
Country D	147	119	-19%

COST

REV

CAC

EXAMPLES FOR DATA-DRIVEN OPTIMIZATION (2/2)

USER EXPERIENCE



Problem (October 2013)

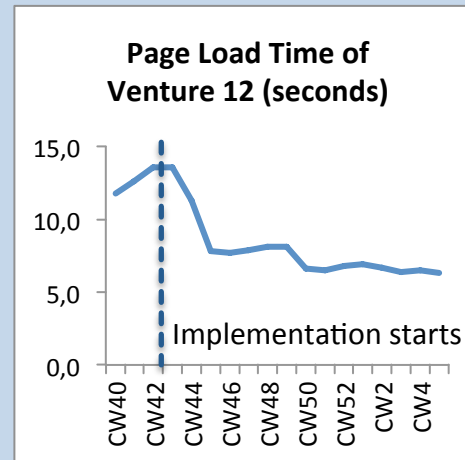
- Ventures exceeded the critical Rocket threshold of 8 seconds
- Cause: „heavy“ website (not because of last mile!)
- Problem: „1 second longer page load time means 9% lower conversion“

Oct 13	
Venture	Page Speed in seconds
Venture 1	2,9
Venture 2	4,0
Venture 3	4,3
Venture 4	4,9
Venture 5	5,0
Venture 6	5,0
Venture 7	5,2
Venture 8	6,8
Venture 9	8,9
Venture 10	9,0
Venture 11	9,6
Venture 12	12,9

TOO SLOW!

Solution

- Rocket experts and venture team immediately developed an action plan to get page load time below 8 seconds within 4 weeks
- More than 30 changes to the venture's website and content management processes were proposed
- All changes were implemented by ventures in 2 weeks



Impact (November 2013)

- One month later load times of all ventures were pushed below critical threshold of 8 seconds
- On average page load time decreased by 30%, maximum improvement of 5 seconds (!)

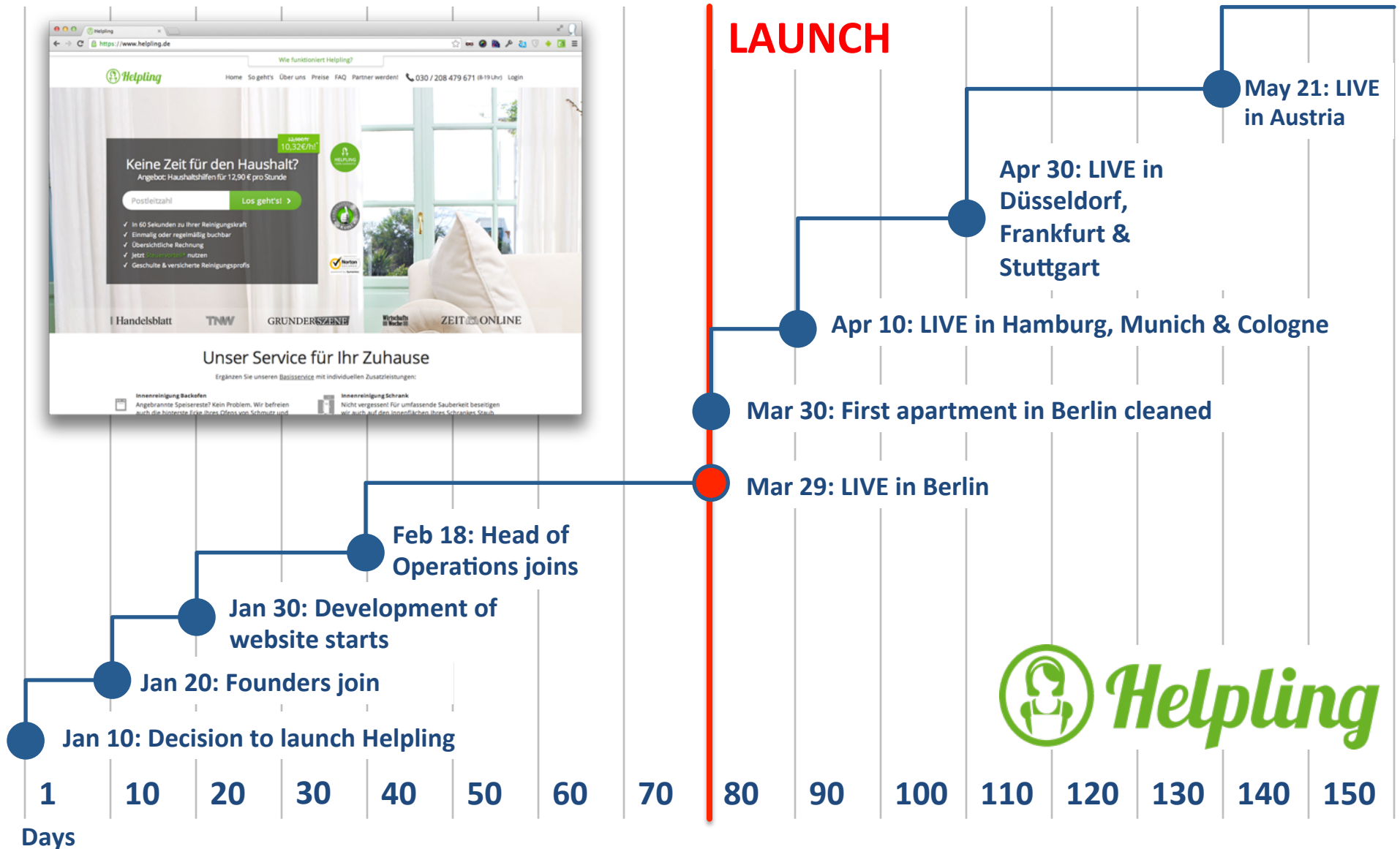
Nov 13	
Venture	Page Speed in seconds
Venture 1	3,5
Venture 2	3,6
Venture 3	4,2
Venture 4	4,2
Venture 5	4,6
Venture 6	5,0
Venture 7	5,0
Venture 8	6,1
Venture 9	7,3
Venture 10	7,5
Venture 11	7,6
Venture 12	7,9

-30%

EXAMPLE

LAUNCHING HELPLING IN 80 DAYS

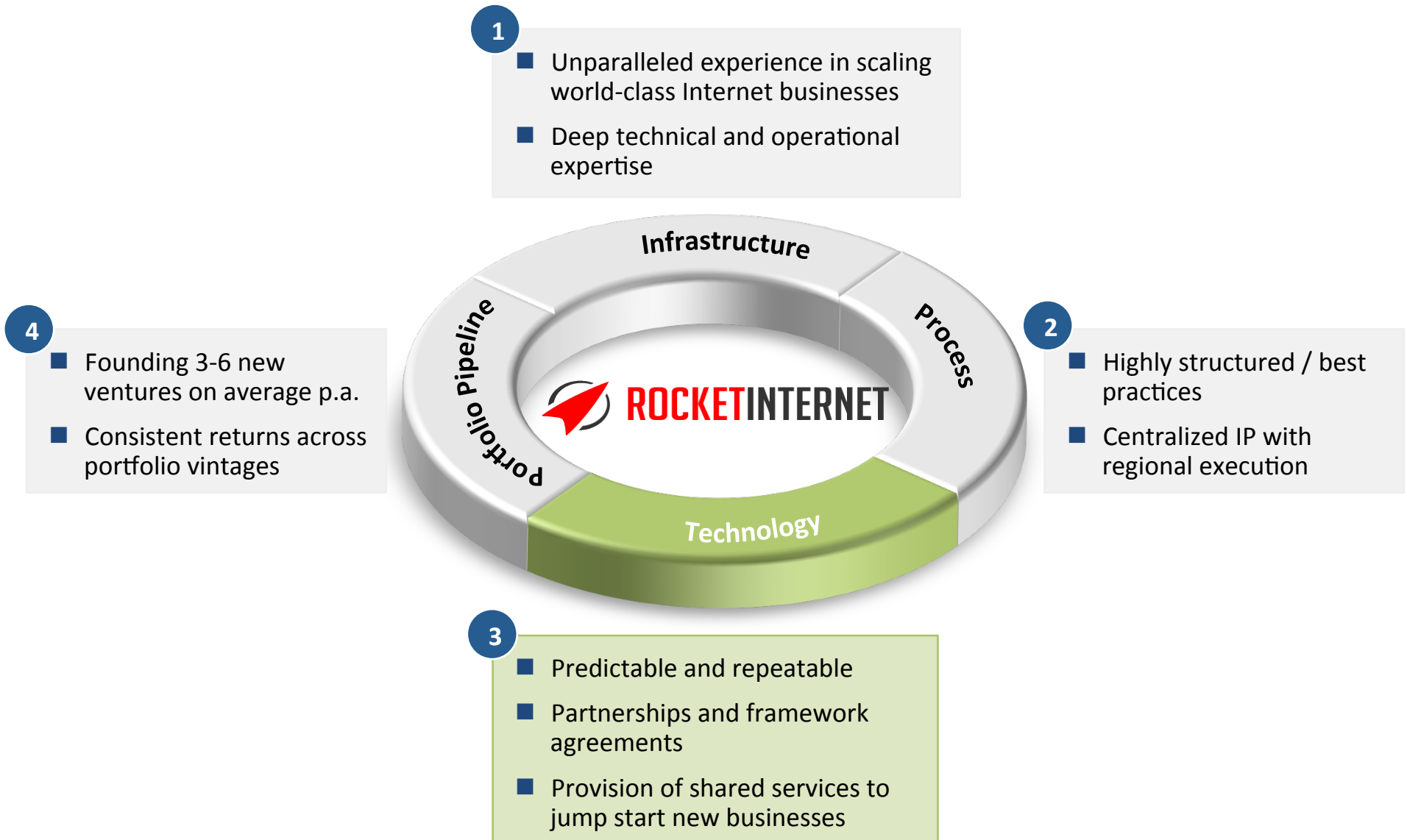
Process



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TECHNOLOGY AT ROCKET

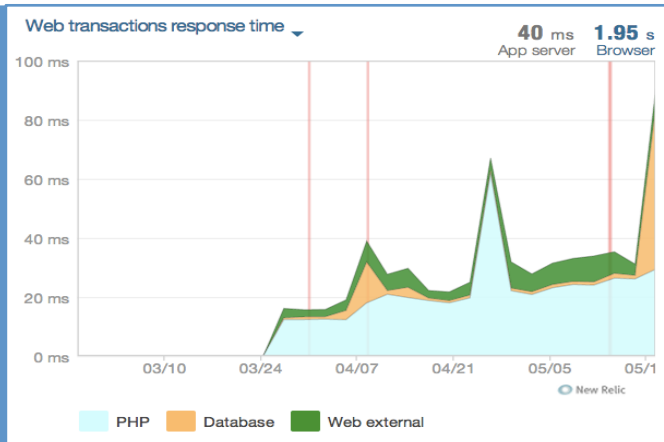




KEY PRINCIPLES FOR BUILDING TECHNOLOGY AT ROCKET

Speed

Optimized for very fast user response times under high traffic (>10k concurrent users)



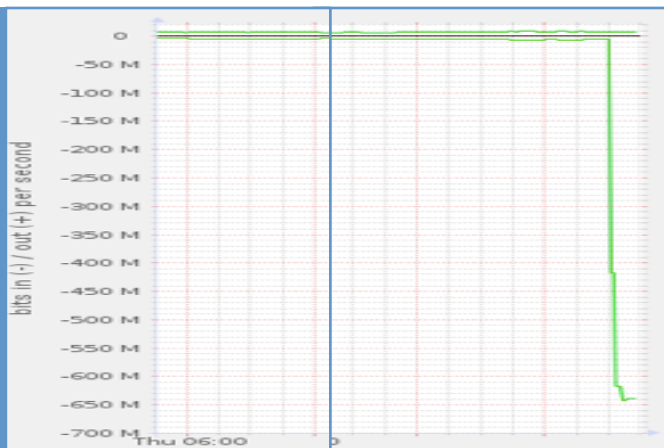
Stability

Without single points of failure (<10 min downtime per month)

URL	TOTAL (4 weeks)	
	Up %	Downtime
www.carmudi.ae	99.98	7 mins
www.carmudi.co.id	99.98	6 mins
www.carmudi.com.bd	99.99	5 mins
www.carmudi.com.gh	99.99	5 mins
www.carmudi.com.ng	99.99	3 mins
www.carmudi.pk	99.99	3 mins
www.carmudi.com.ph	99.99	3 mins
www.carmudi.com.mx	99.99	2 mins
www.carmudi.vn	99.99	2 mins
www.carmudi.cm	100	1 min

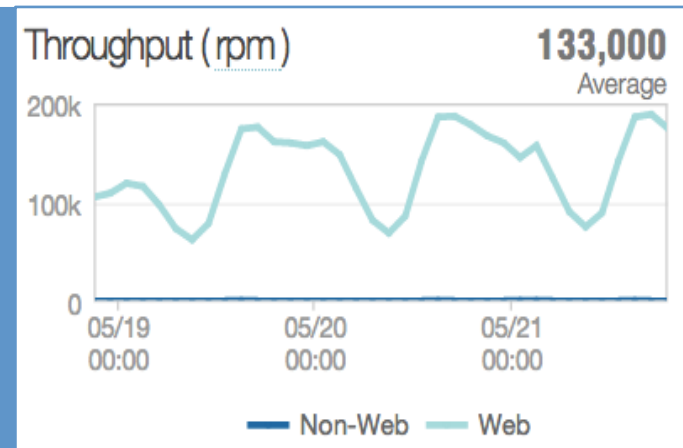
Security

Central security policies and best practice implemented from the start



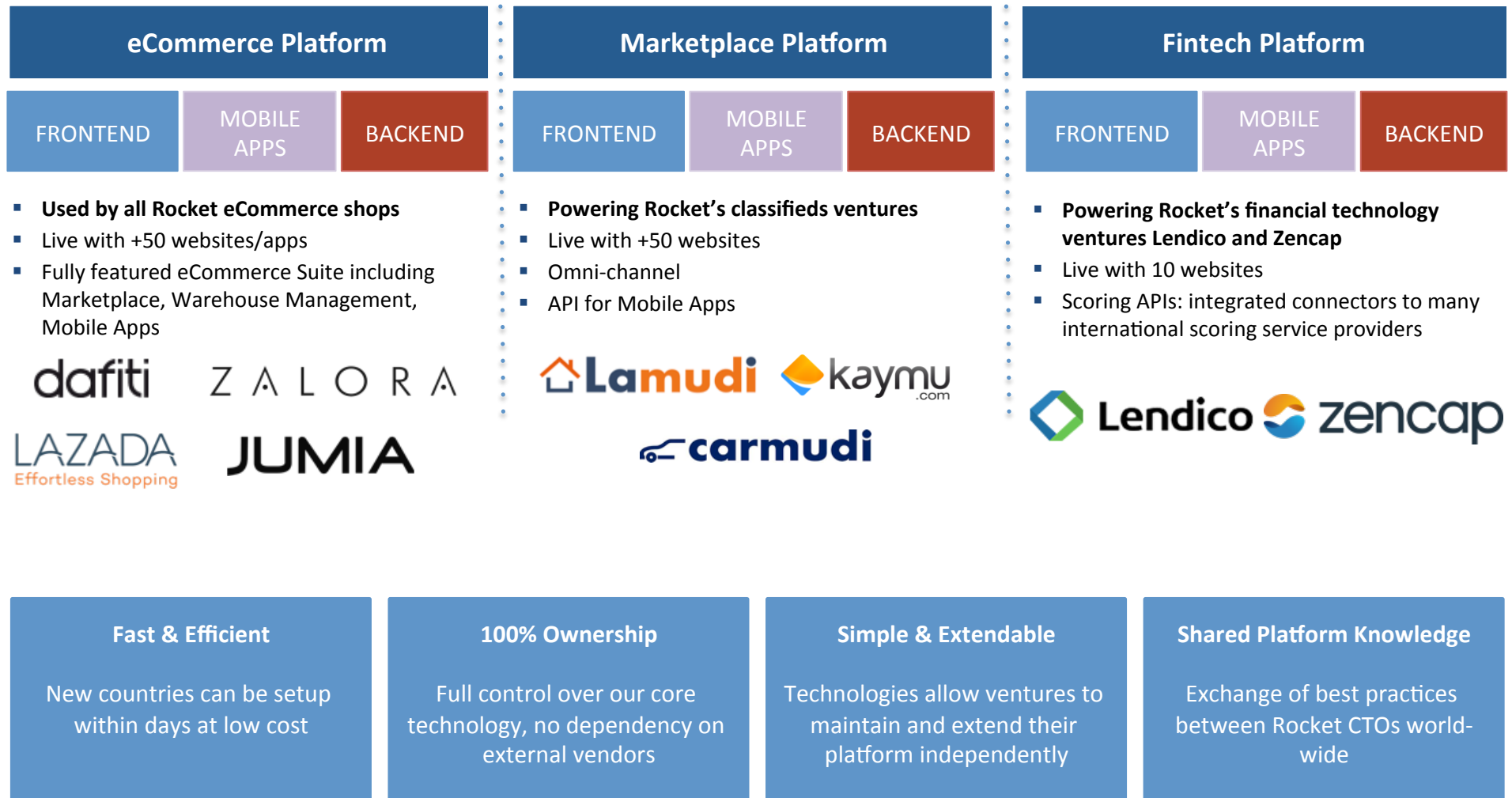
Scalability

Architecture build to run globally and scale to millions of users



PROPRIETARY WORLD-CLASS TECHNOLOGY PLATFORMS FOR OUR THREE FOCUS SECTORS

Technology



CORE PLATFORM IS INTEGRATED WITH BOTH PROPRIETARY EXTENSION AND EXTERNAL SOLUTIONS OF OUR PARTNERS



PLATFORM PARTNERS



PROPRIETARY MODULES

Data
Warehouse

Campaign
Management

Warehouse
Management

Payment
Integration

Marketing
Controlling

Fleet
Management

PROPRIETARY CORE PLATFORM

FRONTEND



MOBILE APPS



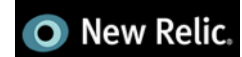
BACKEND

Catalog

Order
Management

Customer
Service

Content
Management

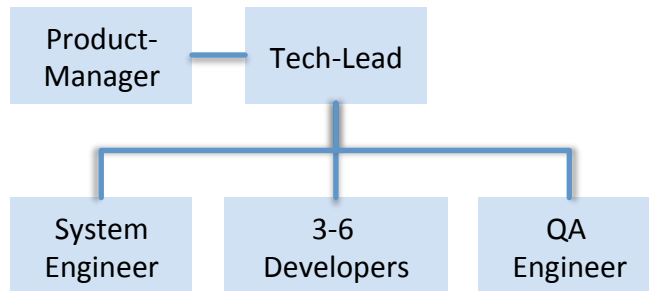




ALL VENTURES FOLLOW STANDARD SET OF PROVEN OPERATION PRINCIPLES

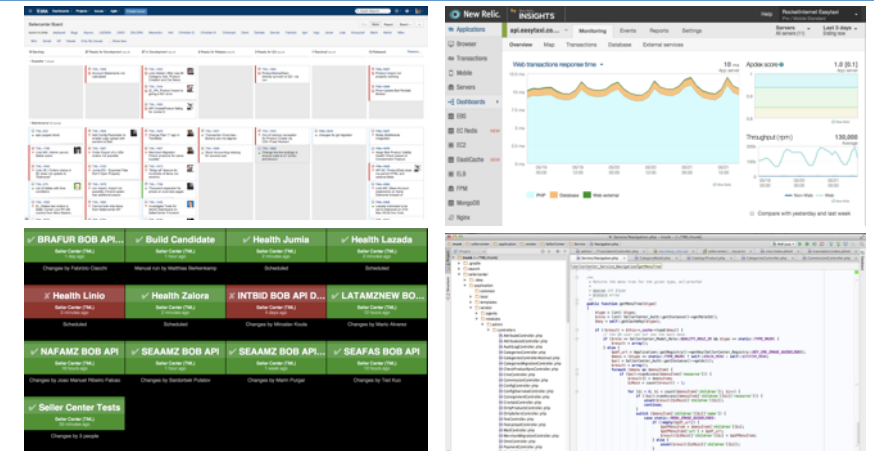
1

STANDARD TEAM SETUP



2

PROVEN TOOLSET



3

KANBAN DEVELOPMENT SYSTEM

Kanban board



4

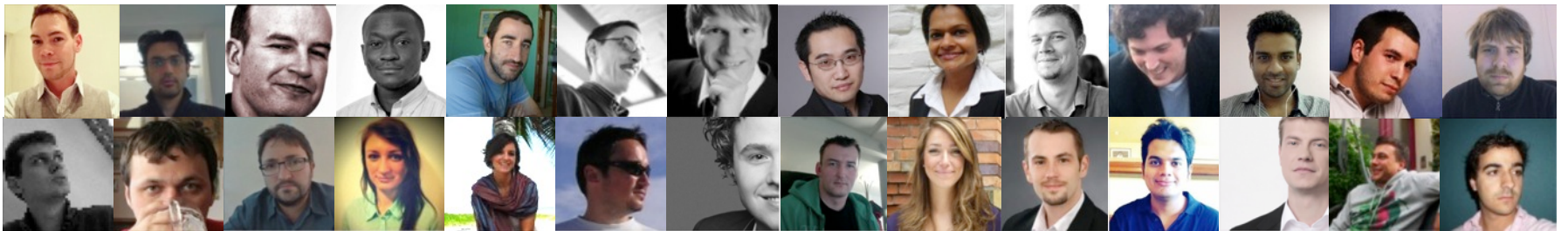
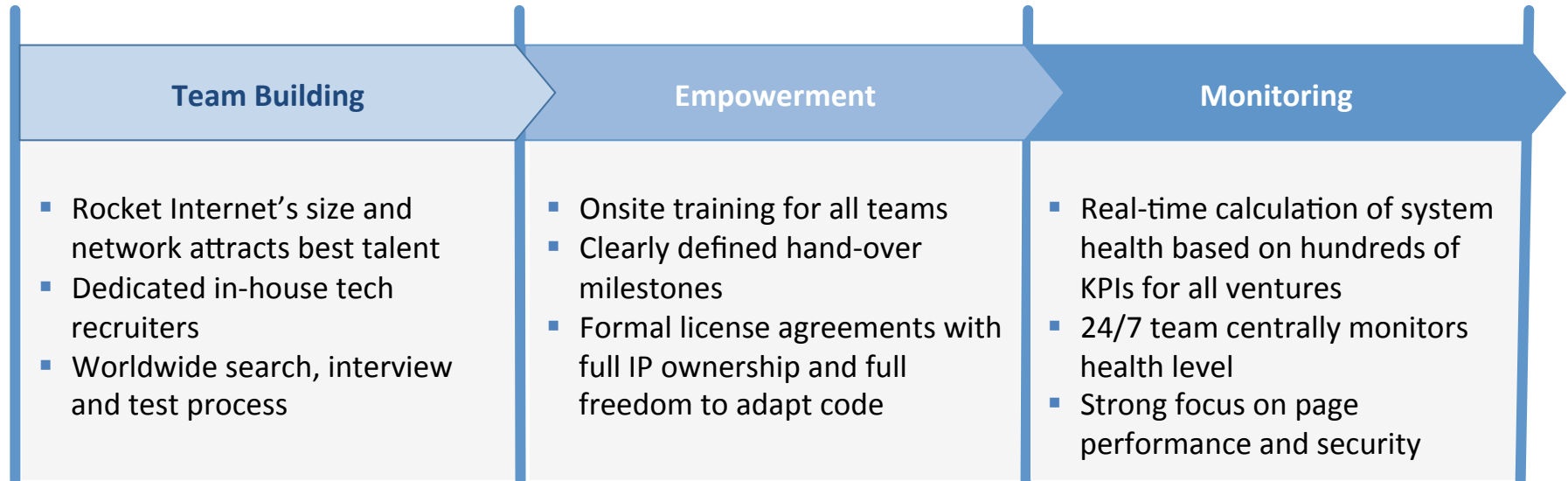
AUTOMATED TESTS AND RELEASES





OUR GOAL IS TO FIND AND EMPOWER TOP LOCAL TEAMS. WE ARE DEEPLY INVOLVED IN RECRUITING, TRAINING AND MONITORING

KICKOFF → LAUNCH → INDEPENDENCE → PERFORMANCE



- 240 engineers hired in the last 2 years

- 28 tech teams work with Rocket platforms

- 253 sites monitored
- 24 different monitoring services integrated



THE SCALE OF ROCKET'S PLATFORM

104

Countries live in
May 2014

380.000.000

Mails send to customers of Rocket ventures in
March 2014

9x

More Google Searches in
Indonesia for "Lazada"
vs. "Apple"

4.712.000.000

Total visits to websites of Rocket ventures since January 2011

337.000.000

Keywords covered globally by
Rocket search engine advertising

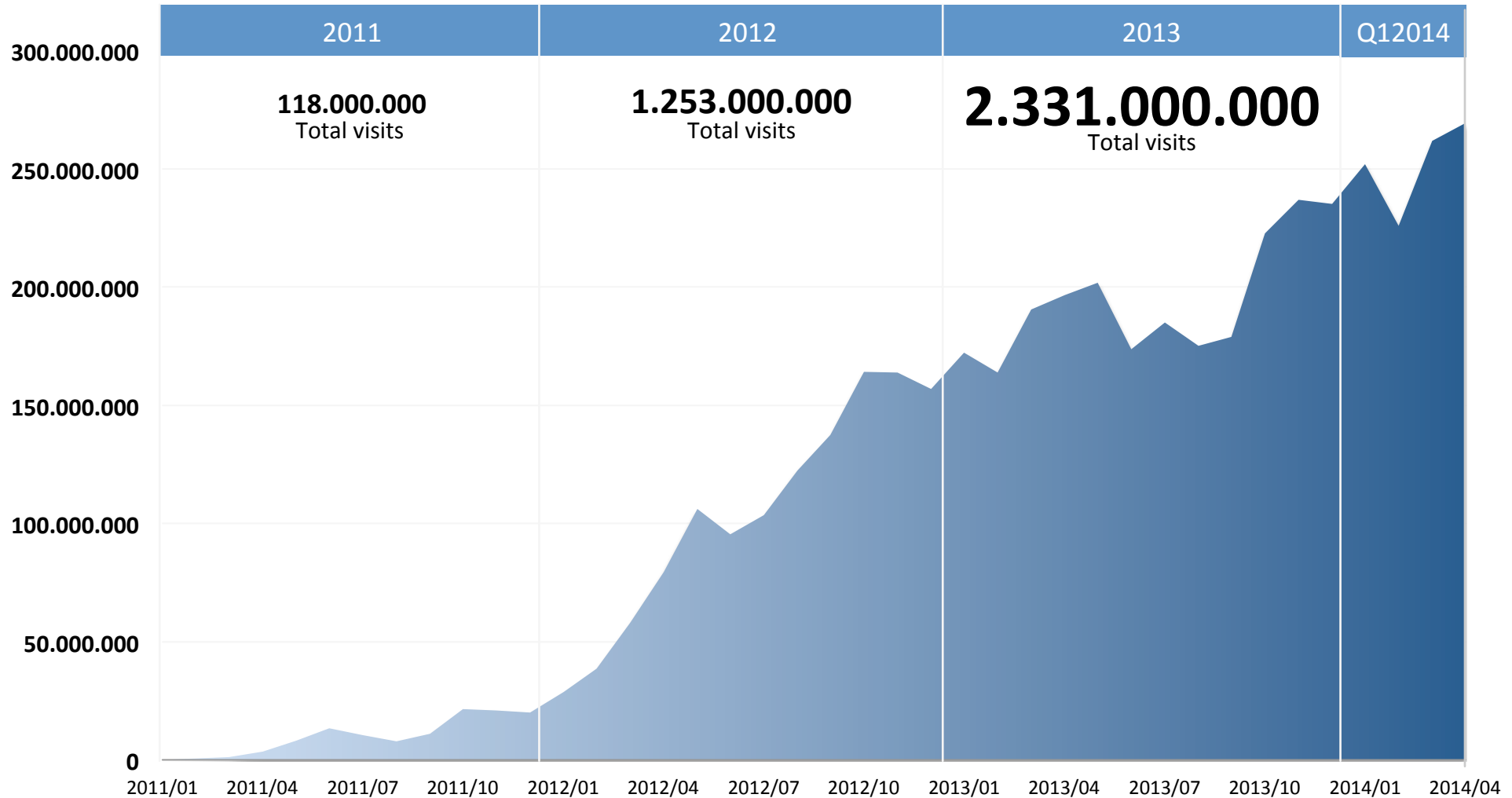
44.000.000

Total Fans of Rocket ventures on Facebook,
more than Apple & Nike combined



4BN+ TOTAL VISITS TO ROCKET VENTURES SINCE 2011...

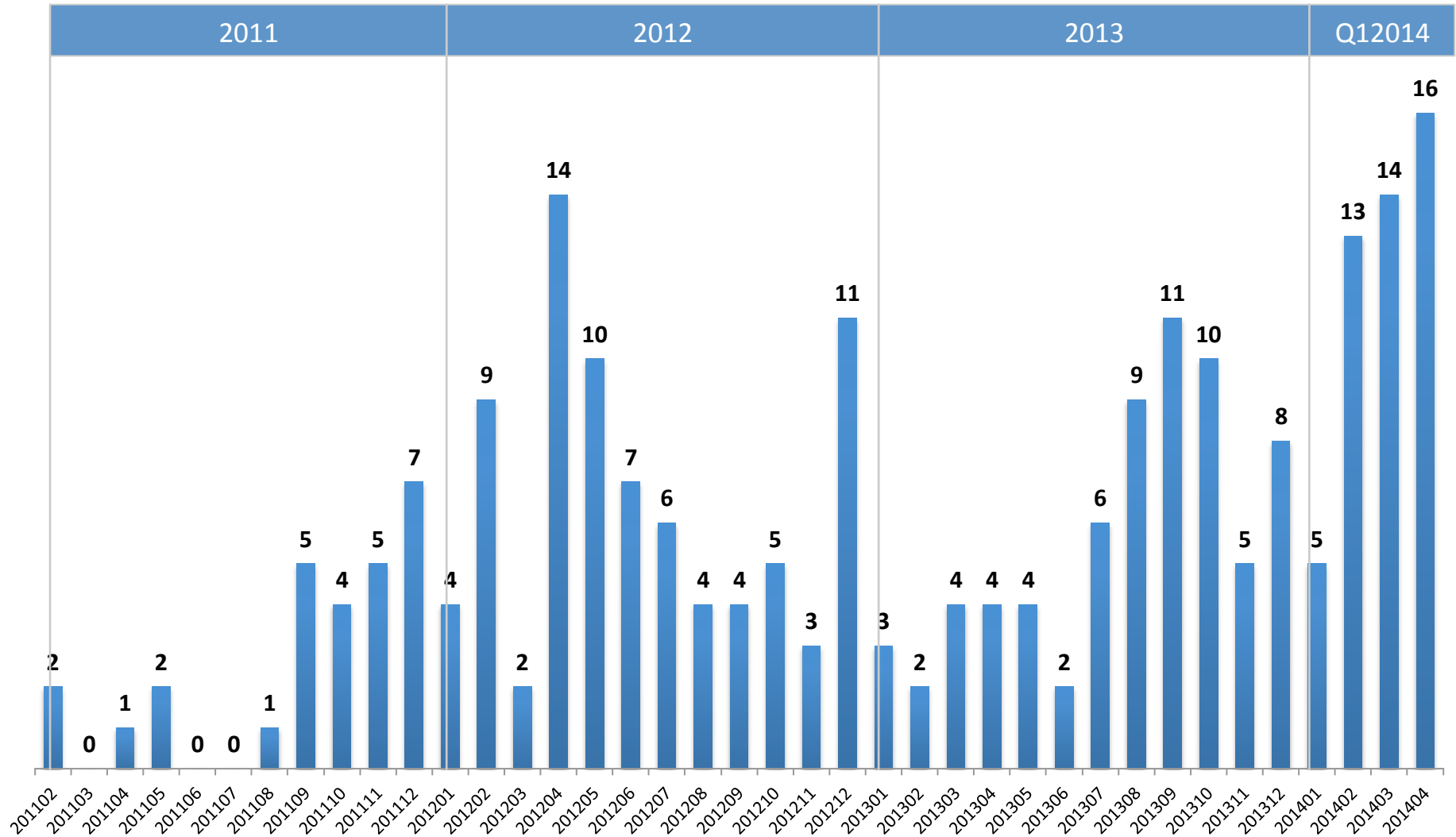
Monthly Visits at Rocket Ventures





... AND LAUNCHES OF UP TO 16 NEW COUNTRY WEBSITES PER MONTH

Monthly Launches of Country Websites





A STRONG ECOSYSTEM OF COMMERCIAL AND STRATEGIC PARTNERS

Regional Strategic Partners

			Millicom International Cellular S.A.				
Revenues	€0.2 Bn ⁽¹⁾	€9.7 Bn ⁽¹⁾	€3.8 Bn ⁽¹⁾	€9.6 Bn ⁽¹⁾	€11.1 Bn ⁽³⁾	€6.8 Bn ⁽¹⁾	€77.8 Bn ⁽¹⁾
Market Cap	€7,861 MM ⁽²⁾	€19.9 Bn ⁽²⁾	€7.4 Bn ⁽²⁾	€28.7 Bn ⁽²⁾		€9.4 Bn ⁽²⁾	€29.3 Bn ⁽²⁾
Key Facts & Figures	> 50 significant stake investments > 80 countries > 90,000 employees	38% of revenues generated in emerging markets > 120 countries 35,000 employees	>51.6 million mobile subscribers >3.0 million homes passed >7.3 million MFS customers	- Connecting more than 204 MM people > 22 countries across Africa and the Middle East 27,000 employees	- Outlets in 18 countries 4,346 stores 83,826 employees	- Customer base of > 96 MM - Focus on Middle East & North Africa & Asia Pacific	12 markets 530,000 employees 75 MM shopping trips/week
 - Became strategic investor in Lazada - Provides online shopping in e.g. Thailand and Malaysia - Strengthening its eCommerce capabilities while reining in spending on store expansion							

Source: Rocket Internet, Delta Partners

¹ As of 2013

² As of 15 May 2014

³ As of 2012

BUNDLING OF PURCHASING POWER AND VOLUME ACROSS PORTFOLIO PROVIDES NASCENT AND MATURE ROCKET COMPANIES WITH IMPROVED COMMERCIAL TERMS

Technology



facebook



+ 50 other partners

Global Framework Agreements

Pricing

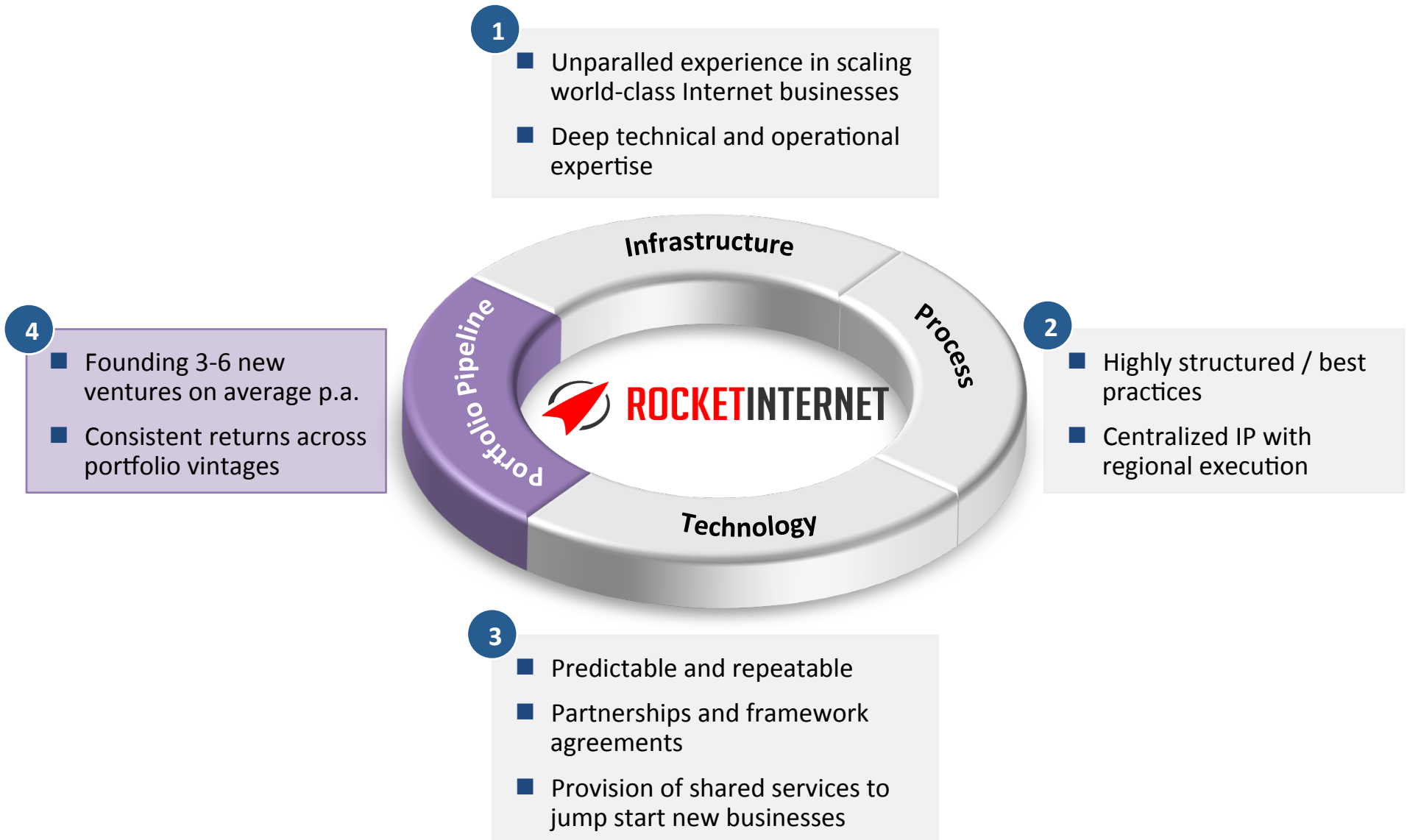
Extended payment terms

Maximum flexibility

Improved service level

Preferred access

OUR DYNAMIC PORTFOLIO PIPELINE





ROCKET INTERNET WILL CONTINUE TO SCALE BUSINESS MODELS GLOBALLY ACROSS ITS KEY SECTORS AND REGIONS

	eCommerce	Marketplace	Financial Technology
Europe	home 24	Helping	PAYMILL
	bonnyprints	foodpanda	Lendico
	GLOSSYBOX	Cupo Nation	zencap
	WESTWING	WIMDU	payleven
Russia	New Venture	ClickBus	New Venture
	New Venture	New Venture	New Venture
	New Venture	New Venture	New Venture
	New Venture	New Venture	New Venture
Asia Pacific	lamoda.ru	foodpanda	New Venture
	WESTWING	Cupo Nation	New Venture
	New Venture	New Venture	New Venture
	New Venture	New Venture	New Venture
Latin America	ZALORA	Lamudi	New Venture
	JABONG.COM	carmudi	New Venture
	LAZADA	OVAGO.COM	New Venture
	FAB FURNISH	ClickBus	New Venture
Middle East & Africa	THE ICONIC	kaymu.com	New Venture
	GLOSSYBOX	foodpanda	New Venture
	OfficeYes	EASY TAXI	New Venture
	printvenue	Cupo Nation	New Venture
Middle East & Africa	New Venture	New Venture	New Venture
	New Venture	New Venture	New Venture
	New Venture	New Venture	New Venture
	New Venture	New Venture	New Venture
Middle East & Africa	mobly	hellofood	payleven
	kanui	Cupo Nation	New Venture
	Linio	carmudi	New Venture
	dafiti	Lamudi	New Venture
Middle East & Africa	New Venture	WIMDU	New Venture
	New Venture	New Venture	New Venture
	New Venture	New Venture	New Venture
	New Venture	New Venture	New Venture
Middle East & Africa	JUMIA	Lamudi	Lendico
	zando	carmudi	New Venture
	NAMSHI	OVAGO.COM	New Venture
	New Venture	kaymu.com	New Venture
Middle East & Africa	New Venture	hellofood	New Venture
	New Venture	New Venture	New Venture
	New Venture	New Venture	New Venture
	New Venture	New Venture	New Venture

Note: Above venture list is not comprehensive.

STRICTLY CONFIDENTIAL

WE HAVE THE PEOPLE, PROCESSES, PLATFORM AND PIPELINE TO CREATE MASSIVE VALUE

Why Invest in Rocket Internet?

	Addressing a Massive and Fast Growing Market Opportunity	
	Ability to Reach Over 1 Billion Internet and Over 3 Billion Mobile Users Across the World	
	Well Positioned to Capture Increasing Consumer Spend in Emerging Markets	
	Successful Blueprint for Creating, Building and Scaling Companies Rapidly	
	Global Execution Capabilities Paired With Regional Expertise Driving Repeatable Success	
	Strong Ecosystem of Strategic Partners Across the World	
	Disciplined KPI Driven Approach to Deploying Capital Efficiently	
	Proven Track Record of Successful Exits Generating Attractive Returns for Investors	
	Experienced, Committed and Extremely Passionate Leadership Team	



www.rocket-internet.com
investors@rocket-internet.com

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